9-19-24 CFDMC Member Meeting

Participants: See attached list of attendees

Welcome and Housekeeping: Reggie Kornegay welcomed attendees. He reminded virtual participants to not place phones on hold, He asked those participating via webinar to put their name and organization into 'Chat' or if participating by phone to send an email to info.centralfladisaster.org with their name and organization. Those attending via webinar may use Chat to ask questions.

CHEMPACK Presentation: Manyvone Llaque presented on the CHEMPACK program (see attached presentation), including the CHEMPACK mission, benefits, oversight and mobilization. A question was asked: what the turnaround time is and can we request if we suspect a nerve agent before you know. Manyvone responded that the turnaround time depends on when requested and how long it takes to get ready. Eric Alberts advised there are local agencies that currently have CHEMPACKS and gave an example. Matt said the CHEMPACKS are all listed in EMResource. A question was raised about having this information on the website; the locations are not on the website but are on EMResource. Manyvone noted a shortage of medications in the caches because products failed FDA testing so we do not currently have a full inventory and a planning team will be checking in November. Eric asked if this is annual and Manyvone replied that it is based on the life cycle of the product. The presentation will be made available to Coalition members and Eric reminded all not to post on social media. Manyvone encouraged anyone with questions or contact her; her contact information is on the presentation.

Lithium Battery Challenges: Bryan Vasser presented on lithium battery fires (see attached presentation). These have been on the rise over the last several years and are expected to continue to rise. There was a question regarding storing these in the Florida heat; Bryan stated that temperatures over 170 degrees are not recommended and with some batteries even lower temperatures can cause failures. There was a question regarding storing power tools; these may be stored in a garage as they have fire walls, and he suggested metal containers or with metal on the bottom. There was a question regarding the explosion of pagers in Lebanon/Hezbollah and asked if they see many phones where the battery is damaged. Bryan responded that the incident in Lebanon did not look like a battery failure but an explosive device. He stated that they don't see phone battery fires often but these can happen.

Priority Telecommunications Services: Dale Moushon provided information on three priority telecommunication services, what each of these are used for and how to register. A question was asked regarding how this works with FirstNet and the response was if calling FirstNet to FirstNet you do not don't need GETS. Dale provided his contact information.

2025 Hazard Vulnerability Assessment/Risk Analysis/Gap Analysis: Eric Alberts facilitated a survey with members using Mentimeter to seek member input on the region's hazards and vulnerabilities, gaps, and training needs. Following the survey, Eric thanked all for their input. He stated that a similar survey will be sent out to all members following the meeting so those not attending today can participate. If you participated today, you do not need to complete the survey sent by email. The draft HVA will be shared for member comment and the final HVA will be posted to the website.

Coalition Wrap-up:

- Other Announcements: Lynne Drawdy reminded all that Hospital Incident Command System (HICS) training is scheduled for October 10th in Viera and the Cyber tabletop is scheduled for October 30th in Orlando; this exercise targets hospitals and emergency management; others may observe. Flyers with registration links for both are on the website. Clint Mecham shared that October 30th is the Hurricane/Coastal Interaction Conference by the National Weather Service in Melbourne.
- December Conference: Reggie reminded members to save the date for the annual Coalition conference, scheduled for December 3 & 4; the agenda will come out soon.
- Meeting Evaluation: Reggie encouraged all to take the meeting survey which will be sent out immediately following the meeting. Member input helps us try to make these meetings more valuable to members.

Participants:

Eric Alberts
Mercedes Albrecht
Tiffany Allicock
Marben Aquino
Thea Blair
Maria Bledsoe
Robyn Bortle
Eddie Brooks
Nathan Carpenter
Sandra Charles
Reilly Cheever

Vanessa Degyansky

Georgianne Cherry

Avril Dennis

Beverly Cook

Tom Daniels

Judith Diaz-Porto Dr. James Domesek

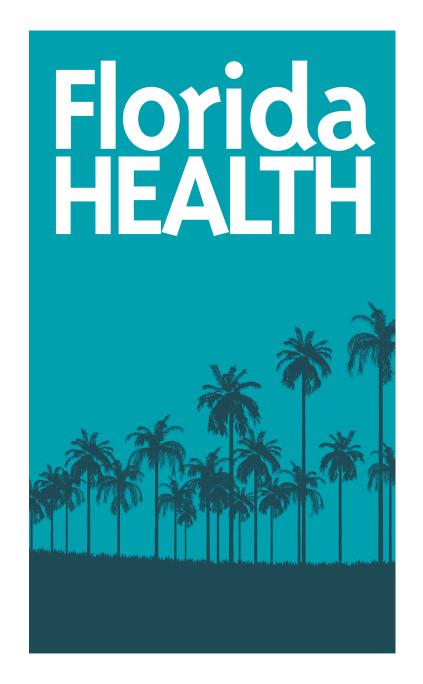
Chris Dorans
Lynne Drawdy
Melissa Ell
Justin Everhardt
Eric Gentry
Glenn Kiture
Liz Hamlett
Alan Harris
Judy Head
William Howe
Kelley Jenkins
Eli Jordan
Chris Kammel

Samantha King Reginald Kornegay Manyvone Llaque Kathleen Lyons Deshawn McCall Thomas McDaniel Clint Mecham Matt Meyers Missy Middleton Jennifer Mills Jeffrey Money Thaismary Morales Dale Moushon Lily Nguyen Ana Nieves

Ihab Osman
Ken Peach
Diana Perez
Christina Proulx
Marlon Reliford
Fernando Saavedra
AJ Saunders-Johnson
Turea Sheppard
Wayne Smith
Clint Sperber

William Stiles Karen Street Wayne Struble Michael Szczepanski Shawn Treloar Bryan Vasser Lynda W.G. Mason

Kim Wilde Lydia Williams Hunter Zagar



CHEMPACK PROGRAM

Central Florida Disaster Medical Coalition Meeting

September 19, 2024

Manyvone LLaque, MPH

State CHEMPACK Program Coordinator Bureau of Preparedness and Response Florida Department of Health

AGENDA

- CHEMPACK program overview
- What is a CHEMPACK?
- Why CHEMPACK is needed?
- CHEMPACK Benefits
- Types of CHEMPACK Containers
- CHEMPACK Management and Oversight
- When are CHEMPACKs needed?
- How are CHEMPACK assets mobilized?



CHEMPACK OVERVIEW

CHEMPACK –a part of the Health and Human Services (HHS), Administration for Strategic Preparedness and Response (ASPR), Strategic National Stockpile Program (SNS).

Designed to supplement state and local public health agencies during a public health event in which state and local assets have been or will be depleted.

To save lives and prevent illness.



CHEMPACK OVERVIEW (CONT.)

- Managed by ASPR's SNS
- CHEMPACK's mission:
 - Provide, monitor, and maintain a nationwide program for the **forward** placement of nerve agent antidotes.
 - Provide state and local governments with a sustainable resource.
 - Improve capacity to respond quickly to a nerve agent incident.





WHAT IS A CHEMPACK?

- Containers of nerve agent antidotes
- Staged in secure locations in local jurisdictions around the country
- Allow rapid response to a chemical incidents.





WHY CHEMPACK IS NEEDED?

- SNS has a 12-hour response time, too long in the event of a chemical attack
- Local housing ensures rapid deployment
- CHEMPACK Medical Counter Measures are not as easily sustainable due to cost and shelf-life
- Local and state governments do not have stockpiles
- Hospitals carry very limited supplies of treatments for nerve agent exposure.



CHEMPACK BENEFITS

- Pre-position containers for faster response times during an emergency
- Extended shelf life of SNS-owned assets to save in overall costs
- Local control of critical life-saving assets to ensure assets are dispensed timely
- Federal management of product life cycle to ensure quality of products
- Medications within CHEMPACK are provided at no cost to state and local governments.



TYPE OF CHEMPACK CONTAINERS

CHEMPACK containers are self-contained units placed in strategic locations to enable first responders to quickly administer life-saving antidotes and save lives. There are two types of containers:

EMS Containers

Geared to first responder 85% auto injectors 454 casualty capacity

Hospital Containers

Geared to clinical care environment 85% multi-dose vials 1,000 casualty capacity





CHEMPACK MANAGEMENT AND OVERSIGHT

Administration for Strategic Preparedness and Response (ASPR)

Owns and centrally manages CHEMPACK assets, conducts periodic inspections.

Florida Department of Health

Oversees receipts, maintenance and monitoring of CHEMPACK. Serves as a liaison to the ASPR.

Host Facilities

Ensures the proper storage, security of CHEMPACK assets and to respond to requests for the assets in the event of an emergency.



WHEN ARE CHEMPACKS NEEDED?

Host facilities have the authority to breach the CHEMPACK container seal and use the products upon determination that an accidental or intentional nerve agent or organophosphate release has occurred and:

- Threatens the medical security of the community
- Puts multiple lives at risk
- Exceeds local emergency response capabilities

Pre-deployment to special events.



How are CHEMPACK Assets Mobilized?

- Potential nerve agent event recognized
- Request received for CHEMPACK assets
- Local Emergency Manager notified
- CHEMPACK container(s) opened
- Required materials prepared for transfer
- Document transfer of custody
- CHEMPACK assets delivered to scene and/or requesting hospital
- FLDOH State CHEMPACK Coordinator notified
- Unused material reconciled
- ASPR notified



QUESTIONS?





CONTACT INFORMATION



Manyvone LLaque, MPH

State CHEMPACK Program Coordinator

Bureau of Preparedness and Response

Division of Emergency Preparedness and Community Support

Phone: 850-617-1538

Email: Manyvone.LLaque@FLHealth.gov

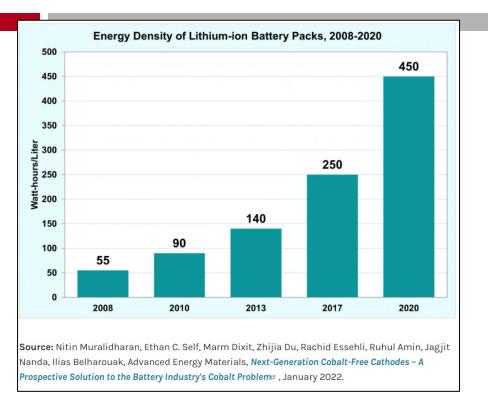


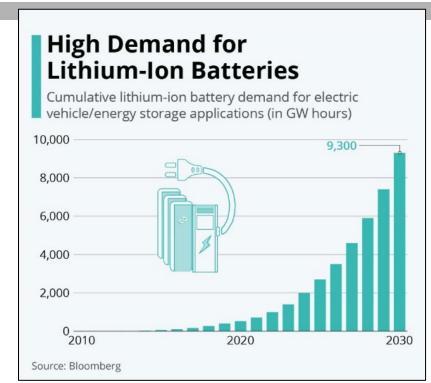
LITHIUM ION BATTERY EMERGENCY RESPONSE











Changing Response Protocols



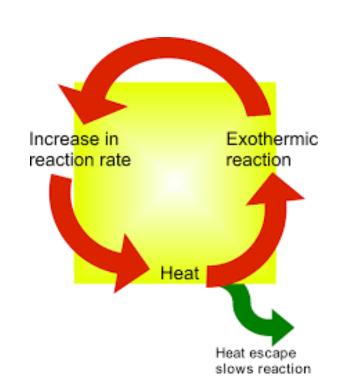
- Often advice is to "let it burn"
- LIBs are ubiquitous and can be found almost anywhere
- Responders may not know LIBs are involved until they arrive
- LIBs may be the cause of the fire or may be impacted by a fire
- Damaged batteries are unpredictable Rekindle is common



Characteristics of LIB Fires



- Very toxic atmospheres
- Burn temperatures are higher than normal
- Battery fires can burn without atmospheric
 Oxygen can't smother!
- Explosive potential Hydrogen Gas
- Thermal Runaway reaction
 - Chemical reaction rapid degradation
 - Does not require Oxygen
 - Nearly impossible to stop once it starts
 - Could happen in seconds or days
- Re-ignition is common and cannot be predicted – can happen minutes, hours, days, weeks, months later





Intentional Overcharge of a Scooter



Four Primary Presentations of LIB







Energy Storage Systems

Electric Vehicles

Micro-mobility

Personal Electronic Devices







Micro-Mobility Devices



- Largest number of LIB incidents
- FDNY LIB fires:
 - 44 in 2020
 - 220 in 2022
- Public exposure concerns
 - Stored and charged inside occupied residences and businesses
 - Stored near entry and exit ways
 - Can ignite with little-to-no warning
 - Rekindle is likely.





Battery "Accumulators"

Battery Recyclers, Vape Shops, e-Bike/e-Scooter Shops, Universal Waste Handlers, etc



Battery Accumulators







- May have large numbers of batteries (thousands to millions)
- Batteries may be ancillary to the business, or may be the business



Battery Accumulator Identification



- Currently not necessarily required to report
- May contain many various battery types and chemistries
- Fires may be difficult to extinguish due to large amounts of plastic









Transportation Incidents

Batteries may be involved or Batteries may be the cause

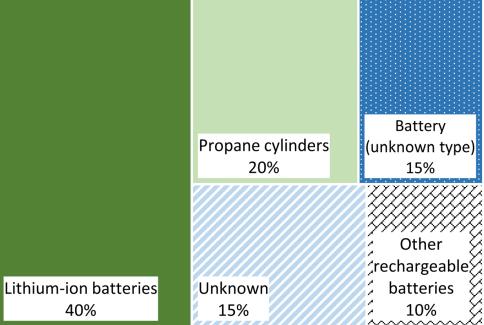
Disposal Challenge



- Trash trucks/recycling facilities
- 60% of trash truck load fires



Sources of Fires at Waste Management Facilities







Region 4 Lithium Ion Battery Outreach



Site Contact:

Bryan Vasser On-Scene Coordinator (vasser.bryan@epa.gov)

Site Location:

Atlanta, GA 30303 response.epa.gov/R4LithiumIonBatteryOutreach

This website will serve as the primary location for EPA Region 4 Superfund and Emergency Management Division to share information and presentations regarding lithium ion battery fires with state and local agencies within Region 4.

The document section contains multiple powerpoint presentations regarding lithium ion battery fires.

A link to a google drive with SOPs and information from the San Diego Fire Department is here.

Users of this site and the contents therein are prohibited from engaging in any form of selling, commercializing, and/or profiting from the materials provided.

Resources

Documents

A 45-minute presentation focus...

A 20 minute presentation desig...

A summary of the 4-hour traini...

A four hour training, designed...

All Documents

EMERGENCY COMMUNICATIONS

PRIORITY TELECOMMUNICATIONS SERVICES (PTS)





Services and Key Features

GETS







Landline Phone

Satellite Phone Cell Phone

- Priority over wireline commercial networks
- Card With PIN
- Priority calling to cell phones on WPS carrier networks
- Accessible Worldwide

WPS



Cell Phone

- Priority over wireless networks within US states and territories
- Subscription on individual devices
- All nationwide and some regional wireless carriers offer WPS

TSP



- Priority installation and restoration of voice and data circuits
- Tariffed offering for priority restoration and provisioning of approved circuits



PTS Dialer App





Risk Scenarios

A wide variety of events can result in degradation or destruction of network infrastructure or overload the network due to high call volume.







Using PTS During an Emergency

PTS is often used in emergencies but can also be used proactively to assist you in accomplishing your missions.

Maintain essential communications **Ensure continuity of** operations communications **Deploy first response** teams rapidly coordination Contact field personnel **Discuss information** not appropriate for radio broadcast



Expand

Place

calls

capability



Who Should Have Priority Services?







Government Emergency Telecommunications

Service

GETS enhances voice call completion when commercial networks are overloaded or impaired.

- End-to-end priority over landline commercial networks
- Calls receive priority features in WPS-capable cellular networks
- Generally greater than a 95% call completion rate
- Interoperable with Government Networks, e.g., DSN, DTS, EIS and FSN







GETS: How to Use

GETS enables personnel to utilize priority services from most phones, e.g., landline, cellular, satellite, facsimile.

- 1. Ensure that you have a dial tone
- 2. Dial the universal GETS Access Number from any phone (1-710-627-4387) or an alternate GETS Access Number
- 3. Network routes call to GETS carrier. After the tone, enter your PIN
- 4. When prompted, enter destination number



Government Emergency Telecommunications Service

John Smith Montana State Police

Dial Access Number: 1-710-627-4387

After Tone, Enter PIN: **1234-5678-9102**

When Prompted, Dial: Area Code + Number



GETS Card Information



Government Emergency Telecommunications Service

John Smith
Montana State Police

Dial Access Number: **1-710-627-4387**

After Tone, Enter PIN: **1234-5678-9102**

When Prompted, Dial: Area Code + Number

GETS

If your 1-710-627-4387 call fails, try an alternate access number:

1-888-288-4387 AT&T

1-877-646-4387 AT&T

1-855-333-4387 T-Mobile

1-800-900-4387 Verizon

1-855-400-4387 Verizon

▲ Use for GETS calls to toll-free destination numbers

WIRELESS PRIORITY SERVICE

*272 + Area Code + Number + SEND

From a WPS-Enabled Phone

cisa.gov/pts

Warning: For Official Use Only by Authorized Personnel

24 Hour Assistance

Help/trouble reporting

1-800-818-4387 or 703-818-4387

Familiarization Calls

Make periodic GETS and WPS test calls to 703-818-3924

U.S. Government Property

If found, return to: CISA/ECD CISA-NGR STOP 0645 1110 N. Glebe Rd Arlington, VA 20598-0645





Wireless Priority Service

WPS provides priority between the user's cellular device and the cell tower and provides priority processing in the core wireless networks.

- Add-on feature to existing cellular service
- Available on all nationwide and some regional cellular carriers
- Generally greater than a 95% call completion rate



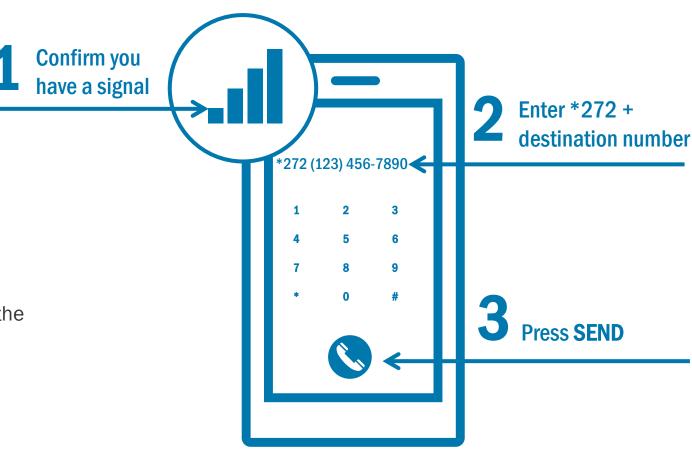




WPS: How to Use

Dial *272 before the destination number on a WPS-enabled device to place a priority call.

- Only works if the mobile device has signal.
- Completes a call when there is congestion on the network.



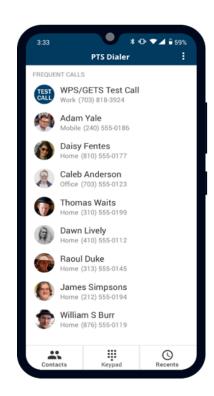




PTS Dialer App

The PTS dialer app assists users in making priority calls on mobile phones.

- Pre-program GETS pin in the app to make calls and minimize human error
- App automatically adds *272 before the destination number to enable WPS priority
- Enables users to place GETS + WPS calls to maximize priority on both networks



Available in the Apple, Google, and FirstNet app stores





Important Features of GETS and WPS

- PTS works!
- Both GETS and WPS provide end-to-end priority from call setup, to processing, and transmission
- Both GETS and WPS provide interoperable priority across carrier network domains, including dedicated emergency response networks
- WPS can be activated on FirstNet phones for free
- Both GETS and WPS are exempt from carrier network management controls





Hurricanes

Storm Name	GETS Calls	GETS Completion Rate	WPS Calls	WPS Completion Rate
2018				
Michael	2,947	98.7%	6,282	92.1%
2019				
Barry	6,030	99.3%	1,191	98.7%
2021				
Ida	7,487	98.5%	4,902	98.6%
2022				
lan	1,348	98.9%	1,000	98.3%

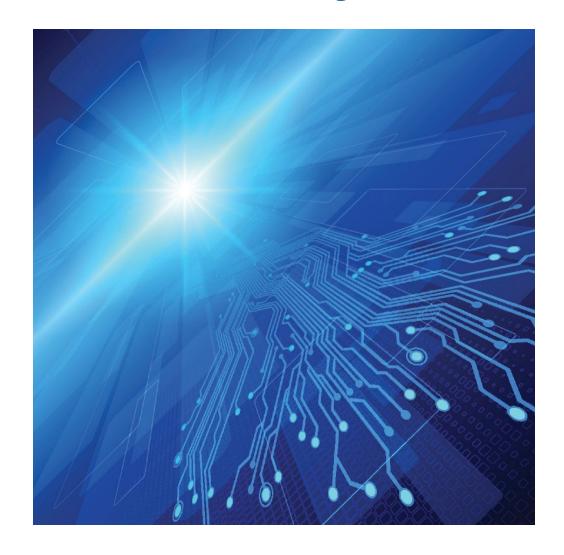




Telecommunications Service Priority

TSP provides priority repair of damaged circuits and expedites installation of new circuits.

- Directs service providers to give preferential treatment to program users for circuit restoration and provisioning
- Mandatory requirement for all FCCregulated telecommunications companies





TSP Provisioning and Restoration

TSP provisioning and restoration are only authorized for discrete and critical functions that directly support essential national security, national economic security, and national public health or safety missions.

Provisioning



- Provides priority installation to new circuits
- Cannot be invoked to compensate for inadequate planning

Restoration



- Provides priority repair to existing circuits
- Must be requested and assigned to circuits before a service outage occurs



Requesting Priority Services

The Priority Telecommunications
Service Center is a team of dedicated
specialists who assist organizations
with the enrollment process.

3 ways to Enroll:

- 1. Visit: cisa.gov/enroll-pts
- 2. Call: 866-627-2255

3. Email: support@gwids.cisa.gov



Contact

Dale Moushon

Priority Telecommunications Services Area Representative (PAR)

for Regions 4 & 7

Emergency Communications Division (ECD)

Cybersecurity and Infrastructure Security Agency (CISA)

M: (202) 738-3678 | dale.moushon@mail.associates.cisa.dhs.gov

DHS Priority Telecommunications Service Center: (866) 627-2255 or support@gwids.cisa.gov



For information on GETS, WPS & TSP: www.cisa.gov/pts



www.cisa.gov/pts

Priority Telecommunications Service Center:

1-866-627-2255

gets-wps@cisa.dhs.gov